



Q4 2017 TARGETED TRAINING FOR OPERATIONS STAFF

The last of the 2017 webinars to be led by the WesPay payments association for Bankers' Bank of the West DDA customers will focus on the risks entailed with mobile deposit capture, a convenience offered by many community banks. This session will make participants aware of the concerns and potential risks with the goal of helping your community bank reduce loss and fraud.

December 15 (Friday) **1:00** pm Mountain Time | **2:00** pm Central Time (90 minutes long)

Mobile Deposit and Consumer Transfer Risk

As more financial institutions continue to roll out mobile RDC, new issues when processing the items continue to arise. This first part of the session will focus on the duplicate presentment of items deposited through mobile and again as paper. The holder-in-due-course concern will be thoroughly discussed. In the second half of the session, we will address important risks associated with consumer transfers to help prevent loss or fraud for your organization. This popular consumer service allows a consumer to transfer funds from one financial institution to credit or debit their account at another financial institution. Whether you currently offer these services or are considering them, the lessons to be learned are invaluable.

BBW customers can request a registration form by emailing ops@bbwest.com.