



2018 TARGETED TRAINING FOR OPERATIONS STAFF

Webinar-based courses scheduled for Bankers' Bank of the West customer banks

Bankers' Bank of the West recommends all the following courses. The sessions below are open to BBW's customers at special pricing made possible by WesPay. There is no limit to how many employees your bank may include as participants using one connection.

March 2 Regulation CC—What's Changing and What's Not

With Regulation CC amendments going into effective July 1, 2018, is your financial institution ready? Are you aware with what's changing and what's not? Enroll and learn about the many things that will affect your image operations and how your bank needs to prepare to become compliant. Attendees will gain an understanding of the regulation amendments and the steps necessary to help mitigate various areas of risk.

April 27 2018 Payment Updates

The payments industry continues to offer more excitement and challenges as we forge ahead. We got through Same Day ACH; now it's time to focus on a new future in payments. Now there are new ACH rules, real time payments, person-to-person applications evolving into consumer-to-business, and more. Attend this webinar and allow WesPay prepare you for the changes ahead as we see payments flourish with new channels, new products—and, of course, new rules and regulations.

June 22 ACH Operations for RDFI

This webinar provides the groundwork for understanding ACH from the perspective of the receiving depository financial institution (RDFI). Also to be covered: how ACH entries are received, settled and returned. Emphasis will be on covering the obligations of RDFIs.

Aug. 3 ACH Origination for ODFI

ACH origination is complex and has inherent risks. This webinar is designed for those either planning to implement, or who are new to ACH origination. You will review the many factors which must be considered when implementing ACH origination. Also discussed will be the warranties and liabilities of becoming an originating depository financial institution (ODFI) and risk mitigation tools to protect from fraud and loss.

Part one: Sept. 28

Part two: Oct. 26

Check Adjustments (A TWO-PART COURSE)

This two-part in-depth webinar will help you answer critical questions in resolving check returns and adjustments. Understanding which rules or agreements apply is an important consideration. Some of the crucial questions include:

- 1) Should this be a return or an adjustment?
- 2) What time frames apply?
- 3) Will the item be handled via a private exchange or through the Federal Reserve?
- 4) What are my rights based on Regulation CC, ECCHO rules or Federal Reserve rules?
- 5) What about check disbursements?

Nov. 30 FFIEC and Corporate Account Takeover

Corporate account takeover is nothing new, but the threats are increasing and financial institutions are being further tasked by regulators to protect their customers from these ongoing dangers. Learn how to protect your corporate and consumer clients as well as how to ensure compliance with FFIEC guidance. We'll discuss the FFIEC-issued guidance, Authentication in an Internet Banking Environment, and the supplement to the guidance, which identifies increased risk and requires financial institutions to review its tools for online authentication and authorization. We will also discuss corporate account takeover in relation to best practices you can implement to help prevent it from occurring.

To request the full 2018 course schedule and registration form, email ops@bbwest.com.

2018 Education for Operations Staff • Contact your BBW cash management officer for details.